
IMS policy

The Top Management of Sidastico S.p.A. Unipersonale has identified:

- in the pursuit of the fulfilment of expectations
- in the enhancement of the satisfaction

of all stakeholders i.e. its customers, employees, owners, suppliers and the community, the best way to consolidate, affirm and grow the company.

This research has led to a rationalisation of the internal organisation, both from a productive and from a functional point of view. In this regard, an Integrated Quality-Environment-Safety Management System is considered as a natural development, with reference to the following standards (where applicable):

- UNI EN ISO 9000:2015
- UNI EN ISO 9004:2018
- UNI EN ISO 14004:2015
- UNI EN ISO 45001:2018

As for the certification of the Management System, the following standards apply:

- for Quality: UNI EN ISO 9001:2015
- for the Environment: UNI EN ISO 14001:2015

The Top Management, for one, is aware of the crucial importance of this research and:

- undertakes to give careful consideration to all requests for resources that may be necessary for the effective and efficient development of the organisation
- intends to ensure that a Management System is established, implemented and maintained in accordance with the provisions of this document and the certification standards
- wants to be kept informed of the progress of the system so that it can be reviewed and improved;

To this end, it appoints a member of its staff (Management Representative) to follow all those activities that affect the adoption, understanding, implementation, effectiveness, efficiency and verification of this system.

Philosophy of the Quality, Environment and Safety Policy

The underlying philosophy of the research is to interpret each individual as a protagonist of the activity included in the process, which in turn is part of the set of processes that make up the company, which itself is a process within the whole community.

This vision of the company makes it possible not to limit individual activities to strict operating rules that bind the individual and cause them to lose their identity. Instead, it defines specific objectives to be pursued, to which the individual must aspire and for the achievement of which he or she is responsible, using personalised methods. In addition, the generalisation of the supplier-customer relationship encompasses all activities, allowing more accurate management of feedback information, needs and measurements.

The ultimate goal is to facilitate the flow of the product, which is by nature cross-functional, by removing the obstacles created by the equally inevitable division of the flow itself into several processes.

The "design" of the organisation's structure itself aims to graphically express the spirit of cooperation and interrelationship that must exist between the various processes and activities, while keeping specific responsibilities and authorities clear.

Dissemination of the Quality, Environment and Safety Policy

The Top Management considers it essential that this Policy be used as a tool to involve and guide all those who work for or on behalf of Sidastico S.p.A. Unipersonale or who are in any way affected by its activities.

To this end, it is disseminated as follows:

- it is made available on the screens at the reception of the office building;
- it can be accessed directly from this manual via a link on each screen in the plant;
- it is affixed to the wall in the changing room area;
- it can be accessed via a special link on the www.sidastico.com website.

Purpose of the Quality, Environment and Safety Policy

The purposes are:

A. spreading a culture of Customer focus through:

- the use of increasingly effective methods of communication with the Customer-user, aimed at understanding their real production needs, seeking more effective implementation solutions
- the identification of increasingly innovative items that can anticipate market needs
- the introduction of increasingly effective complaint resolution systems
- raising staff's awareness of the importance of their work with a view to the final result

B. spreading a culture of a systemic approach to management through:

- the unity of purpose among the personnel in charge
- the continuous involvement of staff in the management/operation of processes both in terms of management activities and product manufacture
- an increasingly widespread use of monitoring and measurement data from products and processes

C. spreading a culture of respect for the law and mandatory regulations through:

- training on regulatory aspects of interest to the Company
- raising staff awareness of the importance of their work in ensuring compliance with external and internal laws and regulations.

D. spreading a culture of improvement through:

- the continuous involvement of staff in identifying opportunities for improvement in both management methods and product manufacture, with the aim of increasing customer satisfaction, optimising resources, preventing pollution and improving health and safety performance
- the provision of appropriate tools for the collection, analysis and use of data relating to performance trends and compliance with process and product requirements

Policy instruments

Management Review

The Management Review is the structured document containing all the assessments of the performance of the Integrated Management System, divided into:

- Input elements
- Output elements

Objectives

The objectives are intended to create a proper "state of alert", aimed at promoting proactivity and motivation to improve, as well as to define suitable criteria to be able to follow the progress of the Policy and Strategic Plan, used by the Top Management for periodic checks.

The objectives are reviewed, updated and redefined following the Management review to ensure they continue to be met.